

Improvement Leaders' Network Launch Event
Thursday 17 September 2009, Central London

Leading Quality Improvement

.....Looking to the Future

Includes contributions on:

Leading Improvement Effectively

Professor John Øvretveit

Internationally renowned expert on leadership for quality and safety improvement.

Professor of Healthcare and Director of Research, Medical Management Centre, The Karolinska Institute, Stockholm

Perfect Storm: leadership, innovation and improvement in a harsh financial climate

David Albury

Former adviser to the Prime Minister's Strategy Unit, Lord Darzi and DH

and Keith Coleman

Head of Government and Public Sector Consulting, Capgemini

PLUS

IF Improvement Leaders' Network Launch

An opportunity to discuss current issues, share ideas and expand your network with other improvement leaders.

Who should attend?

Improvement leaders at all levels, clinicians, managers and others who have attended an Improvement Foundation programme, as well as other people who would like to continue their personal leadership development and expand their network.

Price:

- £250 + VAT
- Early bird special £220 + VAT (Book before 13 August)
- Current & past IF programme participants £220

Improvement Leaders' Network Launch Event Thursday 17 September 2009, Central London

Now, more than ever, effective leadership is critical to steer organisations through challenging times whilst continuing the push for quality improvement, excellence, productivity and efficiency.

09:30 – Refreshments, registration and networking

10:00 – 10:10

Welcome

Dr Catherine Hannaway
National Lead for Leadership,
Improvement Foundation

10:10 – 13:00

Leading Improvement Effectively

Professor John Øvretveit

The morning session promises to give illuminating insights into the distinctive role leader's play in improvement, drawing on John's research into the role of leaders at all levels. It will provide ideas, skills and resources to help with the challenges leaders face in making improvement whilst continuing to ensure everyday service delivery.

This session will enable you to:

- Define your distinctive role in leading improvement and the tasks and responsibilities others have for improvement.
- Explain how to motivate and engage others to use proven methods to improve their service.

- Know where to go to get the best materials and relevant information about your role and improvement methods.

13:00 – 13:45

Networking lunch

13:45 – 14:50

Expanding your network

There will be a facilitated network café session giving you the time to meet up with past acquaintances or make new ones, and an opportunity for table discussion to share improvement ideas and issues.

14:50 – 15:00

Afternoon refreshments

15:00 – 15:50

Perfect storm: leadership, innovation and improvement in a harsh financial climate

David Albury and Keith Coleman

The afternoon plenary session will be hosted by David Albury, (Independent Policy and Organisational Consultant and former adviser to the Prime Minister's Strategy Unit, Lord Darzi and Department of Health) and Keith Coleman, (Head of Government and Public Sector Consulting, Capgemini).

This session will help you explore:

- Pressures facing public services, from long-term challenges, increasing demands and expectations, and the public finance consequences of the recession.
- Political proposals in response to these pressures.
- Ramifications for the improvement and innovation agendas and for public service leaders and lead professionals.

15:50 - 16:00

Closing Remarks

Dr John Bibby
GP and Clinical Advisor,
Improvement Foundation

Four reasons to attend:

- Continue to develop your leadership for quality improvement knowledge and skills.
- Gain tips, ideas and share best practice on 'how to' develop your network to best effect.
- Opportunity to expand your network with other improvement leaders.
- Find out about the continuing accomplishments of others and be recognised for your own.

For more information about the Improvement Leaders' Network visit:
www.improvementfoundation.org/ILN